

Clear – SIGHT Measuring Conduct Risk

Award winning thought leaders in the quantification of conduct risk within organisations

2016

All risk is people related

Accurately identifying and managing otherwise hidden exposures associated with human factors has become essential to the reporting of operational risk management culture. Engagement surveys do not measure culture, as engagement is only a small part of culture. The only tool currently available that quantifies conduct risk and provides severity ratings is *Clear SIGHT*.

Creating financial stability by understanding the risk quotient of corporate culture

When used across your organisation, the 64 item survey yields an overall corporate risk exposure indicator and a comparable benchmark. The Board level report identifies risk exposures at all levels, provides severity scores and risk mitigation solutions.

“ the risks that corporates find the most threatening to their operation are those related to human capital, reputation and regulatory compliance.

The Economist

information regarding many types of **Risk Exposures** may be extrapolated from the findings including:

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| ❖ identify process breakdown | i.e. negative sales margins |
| ❖ policy adherence | i.e. safety infringements |
| ❖ illegal or unethical behaviour | i.e. regulatory breaches |
| ❖ operational effectiveness | i.e. falling productivity |
| ❖ staff attitudes | i.e. retention issues |
| ❖ system breaches | i.e. incorrect use of IT |
| ❖ financial risks | i.e. trading/selling outside of limits |
| ❖ reputational risk | i.e. treatment of third parties |
| ❖ poor quality product/service | i.e. insufficient or ineffective training |
| ❖ reporting issues | i.e. failure to report key information |

“ It only takes one person to destroy a business but it takes a culture to allow it to happen”